

SafeGuard Your Season Pass

Terry Peak Season Passes are sold as non-refundable and non-transferrable. Protect your investment by purchasing **SafeGuard**, an in-house refund program for loss of pass use due to injury or illness.

Through the **SafeGuard** program, Terry Peak will reimburse you a pro-rated portion of the cost of your pass should you be unable to use it due to a covered injury or illness. (Proof of covered medical reasons is required from your doctor.)

Frequently Asked Questions

What are covered medical reasons?

Accidental injury and illnesses which occur after you have purchased **SafeGuard** and resulting in the inability to ski/board for more than 30 consecutive days are covered. **Pregnancy, pre-existing conditions, work-related transfers, moving/relocating, or the lack of snow are not covered.**

How do I file for reimbursement?

You must complete a **SafeGuard Claim Form**. Please return the form to Terry Peak with documentation from your doctor stating that you are not allowed to ski/board for the remainder of the season, injury details, and injury date. **You must also return your season pass.** It will not be re-issued during the remainder of the ski season.

How is my refund calculated?

Refunds are pro-rated from the date of injury, provided that your pass **was not used** after that date. For example: If there are 110 days in the ski season, you are injured on day 52, you will receive 53% (58/110 days) of your pass price back.

How soon will I receive my refund?

With the proper reimbursement request form and doctor's documentation, you can expect your refund within 2 – 4 weeks from the date that we have **all** of your documentation.

Does **SafeGuard** cover Evacuation or Accidental Death and Dismemberment?

No