

## **Ski Patrol Job Description**

### **Terry Peak Ski Area**

**Lead, SD 57754**

#### **Job Summary:**

As a Terry Peak Patroller, a high level of professionalism is expected. Interaction with our guests can often be very personal as patrollers assist with guest injuries at Terry Peak. Patrol must display a positive rapport with injured guests and exhibit exceptional customer service skills. Patrollers must be able to display professional authority when establishing and enforcing mountain policies with guests.

#### **Requirements:**

- Must be at least 18 years of age.
- Must be certified or licensed in at least one of the following:  
**Preferred: SD or National Registry EMT-B, OEC, or higher (paramedic, RN, PA, Nurse Practitioner, MD, etc.)**  
Considered: WFR, EMT student
- Must hold current CPR certification.
- Patience and excellent interpersonal skills.
- Work well in, as well as contribute to a team environment.
- Must be capable of achieving basic toboggan handling ability.
- Able to lift 50 pounds.

#### **Duties:**

- Provide first aid and mountain rescue of injured or lost guests.
- Manage risk and provide a friendly environment for all Terry Peak guests by modeling, teaching, and enforcing the Responsibility Code as well as Terry Peak Mountain policies.
- Provide high-angle rescue of guests from chairlifts if necessary.
- Provide traffic and speed control.
- Professionally interact with resort guests, area employees, ambulance crews, and law enforcement personnel.
- Complete accident reports and associated paperwork.
- Act as security whenever necessary.
- Respond to and resolve guest concerns and complaints.
- Place and maintain controls, fencing, and signage
- Identify, report, and mark any hazards that develop.
- Clean and provide basic maintenance for patrol rooms and areas.
- Assist Terry Peak staff members as needed.

#### **Skiing/Snowboarding Ability:**

A working knowledge of snow sports is required, and intermediate to expert-level skiing or snowboarding skills are strongly preferred. The Patrol, along with the Ski and Ride Center Director, is willing to help you learn and improve your skiing and riding skills if you carry the right attitude and desire. We're looking for your first aid and medical skills. You can work with us to become a better skier or rider.

#### **Working Conditions:**

This position involves extended periods of sustained and strenuous outdoor activity including extreme winter weather conditions. Uniform vests are provided by Terry Peak, or an approved alternative may be used and must be worn when on duty. In addition, patrollers must provide black snow pants and a red or black jacket to be worn under the vest. Understand that helping in other departments when needed may be necessary. Must adhere to company Policies as described in the Employee Handbook.

**Employee smoking or vaping is allowed only in designated areas only.**

Full/Part Time Seasonal Position, including weekends and holidays.