



SafeGuard YOUR SEASON PASS

Terry Peak Season Passes are sold as **non-refundable and non-transferrable**. Protect your investment by purchasing *SafeGuard*, an in-house refund program for loss of pass-use due to injury or illness.

Through the *SafeGuard* program, Terry Peak will reimburse a **pro-rated** portion of the cost of your pass should you be unable to use your pass due to a covered injury or illness. Proof of covered medical reasons is required from your doctor with the date of injury or illness **during** the current season **not** prior to the season.

FREQUENTLY ASKED QUESTIONS

How much does SafeGuard cost?

*Pre-season by October 31st for the **Adult (13-69 yr.) Plan** is \$26.49 + \$1.51 tax = **\$28.00***

*Pre-season by October 31st for the **Junior (6-12 yr.) & Senior (70+) Plans** is \$16.08 + \$0.92 tax = **\$17.00***

What are the covered medical reasons?

Accidental injury and illnesses which occur **after** *SafeGuard* has been purchased and resulting in the inability to ski/snowboard for more than 30 consecutive days.

What is not covered?

Pregnancy, pre-existing injury or conditions, work-related transfers, moving or relocation, lack of snow, emergency closure, evacuation, or accidental death and dismemberment.

How to file for reimbursement?

For the 2024-2025 Season, a *SafeGuard* claim form, which can be found on the Season Pass page on TerryPeak.com, must be completed and turned in **prior to March 10th**. This form must be completed, signed, dated, and returned with the documentation from the Dr./medical professional. This must include the exact date of occurrence and specific injury details as well as stating that you are not allowed to ski or snowboard for the remainder of the season.

How is my refund calculated?

Refunds are pro-rated from the date of injury, provided that your pass was not used after that date. *E.g.: Estimated 110 days in the season, you are injured on the 52nd day then you will receive a 53% refund. (58/110)*

How soon will I get my refund?

With the proper reimbursement request form and the doctor's documentation, you can expect a refund within 3 – 4 weeks from the date of receipt of the documentation by Terry Peak staff.